

The system does not accept my email address at the author's registration

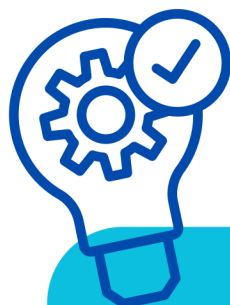
- Step 1: Check the email address for typos or incorrect format (e.g., missing "@" or ".").
- Step 2: Check the letter type in the email address. Please use all lowercase letters in your e-mail address.

TOP TIPS



The system does not let me add my institute, department, or city. I click the "add" button, but nothing happens.

- Step 1: Please check your browser. You are likely using an older version, which might cause malfunctions.
 - Open your browser. Click on the Help menu (Windows) or Application Preferences (MAC OSX) and check "About ...".
- Step 2: Refresh your browser to a new version.
 - The online submission system runs perfectly under most of the recently used versions: Safari 5.0+, Mozilla Firefox 4.0+, Google Chrome 13.0+, Opera 11.0+, and Internet Explorer 9.0+.
- Appropriate browser versions are available for download at the abstract system's log-in page.



I clicked the "save and preview" button, and nothing happens

- Step 1: Check the mandatory fields and look for error messages.
 - Frequent error messages:
 - Please select the presenting author! ☒
 - Please check your abstract's length! (minimum characters)
- Step 2: Correct the data or fill in the missing mandatory fields.



I clicked the "save and preview" button, but the system did not save my abstract

- Step 1: Click "save and preview" and check your abstract's preview first.
- Step 2: Click "save" under the preview to save and submit your abstract.
- If you do not like the preview, go back for further modification by selecting "edit".



Technical Support

If you have any difficulty with the submission process that you cannot resolve yourself, please e-mail us:

glob@congressline.hu